

Quality and Food Safety Policy

Coffee Platform

As a world leader in the processing and marketing of coffee, Louis Dreyfus Company (LDC), is committed to responsibly supplying safe products while ensuring a, verifiable, traceable and sustainable supply chain.



At LDC, we are committed to:

- Providing products that meet the needs and expectations of our customers and stakeholders.
- Complying not only with all applicable legal and regulatory requirements, but also additional and specific requirements requested by customers in relation to quality and food safety.
- Guaranteeing the traceability of our products, remaining attentive to the developmental expectations of interested parties and the communities where we operate, through ethical, responsible and sustainable practices.
- Considering human resources as the axis foundation of expertise yielding safety improvements we provide permanent and continuously updated training of our business partners to achieve continuous improvement and excellence in our processes and products. Our training programs are designed to ensure understand and enforce our mandated safety requirements. That all members of our supply chain ensuring that everyone knows and understands this policy, as well as their individual responsibilities in relation to quality and food safety.





- Promoting the use of good practices, including proactive tools that allow us to innovate, implement, maintain and continuously improve the quality and food safety management system.
- Reviewing periodically this Policy to ensure that it remains relevant, updated and solidly reflects good business practices and related compliance measures.

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Coffee Platform Food Safety Coordination

